



COMPANY PROFILE CALLSITE SOLUTIONS

callsitesolutions.com



COMPANY OVERVIEW

INTRODUCTION

We are a company that delivers call center solutions located in El Salvador, Central America. Providing leads, sales, support and customer service that your company needs.



CEO OF CALLSITE SOLUTIONS

ENRIQUE GUERRERO



CALLSITE SOLUTIONS ABOUT US



CALLSITE SOLUTIONS is a nearshore (bi-lingual) contact center that specializes in customer care and sales while also offering a wide variety of business support services. Our workforce is well-trained and experienced, and they work with cutting-edge technology to suit your operating requirements.





Respect

We believe that respect is a fundamental component of any successful business relationship. We respect our clients, their customers, and our employees.



Integrity

In the call center industry, where handling private information is a daily occurrence, integrity is crucial. Data security is something we take very seriously. Our ethical standards enable us to develop enduring commercial relationships with our clients and earn their trust.



Work Ethics

Working with ethics will ensure client satisfaction and generate excellent results over time. Everything we do is evolving our client's needs, with motivation, and our focus on work ethics generates the results our clients seek.

COMPANY VALUES

Our company values respect,
integrity and work ethics.

CALLSITE SOLUTIONS COMPANY SERVICES

Every customer has unique requirements, that is why we offer a wide selection of services, that will fit your business needs.

1

QUALIFIED PERSONNEL

Our agents come from different backgrounds and education; we find the perfect fit for your account.

2

GROW YOUR BUSINESS

We provide solutions from 5 agents up to 200, and scale up your operations and increase your profits.

3

CUSTOM-MADE

Efficient solutions for all operations, from sales to secure financial accounts, with complete tools, technology, and agents.

4

NEUTRAL ACCENT

Salvadorians have the most neutral accent in English and Spanish, to fit your needs and reach all your customers from north, central, and south America.



CALLSITE SOLUTIONS

OUR SERVICES



BPO

Streamline your operations and improve your bottom line.



INBOUND

Handle high volumes of incoming customer calls and provide prompt, professional, and effective solutions.



OUTBOUND

Drive your sales to the next level with our outbound call center services.



VIRTUAL ASSISTANT

Increase your productivity and efficiency with our virtual assistant services.

CALLSITE SOLUTIONS

WHY EL SALVADOR?

Discover the competitive advantage of choosing El Salvador for your call center needs. With a highly-skilled, multilingual workforce, advanced technology infrastructure, and favorable business environment, El Salvador offers numerous benefits for businesses looking to reduce costs and improve efficiency.



CALLSITE SOLUTIONS

MAXIMIZE YOUR PROFITS

No longer high costs on a Call Center! Increase profits for your business with our top-notch service that will boost your sales and enhance your customer experience at a low price.

COSTS REDUCTION

25-45 %



CUSTOMER SATISFACTION

84%



PROFITABLE

CALLSITE SOLUTIONS

HOW TO START



Get started on your path to success with our simple, four-step process

1

GROW YOUR BUSINESS
WITH CONFIDENCE

2

GET A CUSTOMIZED
QUOTE TODAY

3

SIGN A TAILORED
CONTRACT

4

START YOUR
OPERATIONS WITH EASE



CONTACT US

CONTACT INFORMATION FOR SEAMLESS SUPPORT



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